AMENDED IN ASSEMBLY JUNE 12, 2000 AMENDED IN SENATE MAY 9, 2000 AMENDED IN SENATE MAY 3, 2000 AMENDED IN SENATE APRIL 24, 2000

SENATE BILL

No. 1712

Introduced by Senator Polanco

February 23, 2000

An act to add Sections 871.7 and 883 to the Public Utilities Code, relating to public utilities.

LEGISLATIVE COUNSEL'S DIGEST

SB 1712, as amended, Polanco. Universal telephone service.

The Moore Universal Telephone Service Act requires the Public Utilities Commission to establish a class of lifeline service necessary to meet minimum residential communications needs and establish rates and charges for that service.

This bill would require the commission, on or before February 1, 2001, to initiate an investigation to examine the current and future definitions of universal service, seeking input from a wide cross section of providers, users, and state agencies, and convergent industries and reporting findings and recommendations, consistent with specified principles, to the Legislature. The bill would make related legislative findings and declarations.

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Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 871.7 is added to the Public 1 Utilities Code, to read:
- 3 871.7. The Legislature finds and declares all of the following:
- 5 (a) The Universal Telephone Service Act, Moore 6 enacted in 1987, was intended to offer high quality basic telephone service at affordable rates to the greatest number of California residents, and has become 9 important means of achieving universal service 10 making residential service affordable low-income 11 citizens through the creation of a lifeline class of service.
- (b) Factors such as competition and technological 13 innovation are resulting in the convergence of a variety telecommunications technologies offering expanded range of telecommunications services to users 16 that incorporate video. These voice, and data. technologies have differing regulatory regimes and 18 jurisdictions.
- 19 (c) It is the intent of the Legislature that the proceeding investigating 20 commission initiate a 21 feasibility of redefining universal telephone service by 22 incorporating two-way voice, video, and data service as 23 components of basic service. It is the Legislature's further 24 intent that, to the extent that the incorporation is feasible, 25 that promote access equity to high-speed of 26 communications networks, the Internet, and 27 services to the extent that those services provide social 28 benefits that include all of the following:
- 29 (1) Improving the quality of life among the residents 30 of California.
- (2) Expanding access to public and private resources 31 32 for education, training, and commerce.
- 33 (3) Increasing access to public resources enhancing 34 public health and safety.

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(4) Assisting in bridging the "digital divide" through expanded access to new technologies by low-income, disabled, or otherwise disadvantaged Californians.

- traffic (5) Shifting patterns enabling telecommuting, thereby helping to improve air quality in all areas of the state and mitigating the need for highway expansion.
- (d) For purposes of this section, the term "feasibility" means consistency with all of the following:
 - (1) Technological and competitive neutrality.
- (2) Equitable distribution of the funding burden for 12 redefined universal—telephone service as described in subdivision (c), among all affected consumers 14 industries. thereby ensuring that regulated utilities' 15 ratepayers do not bear a disproportionate share of 16 funding responsibility.
- 17 (3) Benefits that justify the costs.
- SEC. 2. Section 883 is added to the Public Utilities 18 19 Code, to read:
 - 883. (a) The commission shall, on or before February 1, 2001, issue an order initiating an investigation and opening a proceeding to examine the current and future definitions of universal service. That proceeding shall include public hearings that encourage participation by a broad and diverse range of interests from all areas of the state, including, but not limited to, all of the following:
- 27 (1) Consumer groups.

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- 28 (2) Communication service providers, including all providers of high-speed access services.
 - (3) Facilities-based telephone providers.
- 31 (4) Information service providers and Internet access 32 providers.
- (5) Rural and urban users. 33
- 34 (6) Public interest groups.
- 35 (7) Representatives of small and large businesses and 36 industry.
 - (8) Local agencies.
- 38 (9) State agencies, including, but not limited to, all of 39 the following:
- (A) The Trade and Commerce Agency. 40

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(B) The Business, Transportation Housing and Agency.

- 3 (C) The State and Consumer Services Agency.
- 4 (D) The Department of Information Technology.
- (E) The State Department of Education. 5
 - (F) The State Department of Health Services.
- 7 (G) The California State Library.
- (10) Colleges and universities. 8

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- 9 (b) The objectives of the proceeding set forth in 10 subdivision (a) shall include all of the following:
- (1) To investigate the feasibility of redefining 12 universal service in light of current trends toward accelerated convergence of voice, video, and data, with 14 an emphasis on the role of basic telecommunications and Internet service services in the workplace, in education 15 16 and workforce training, access to health care, 17 increased public safety.
- (2) To evaluate the extent to which technological 19 changes justify a homogenization of regulations and 20 regulatory jurisdictions.—changes have reduced 21 relevance of existing regulatory regimes given their 22 current segmentation based upon technology.
- (3) To receive broad-based input from a cross section 24 of interested parties and make recommendations on and Internet 25 whether video, data. service providers should be incorporated into an enhanced Universal 27 Lifeline Service program, as specified, including relevant 28 policy recommendations regarding regulatory statutory changes and funding options that are consistent 30 with the principles set forth in subdivision (c) of Section
- (4) To reevaluate prior definitions of basic service in 33 a manner that will, to the extent feasible, effectively 34 incorporate the latest technologies provide to 35 California residents with all of the following:
 - (A) Improved quality of life.
- (B) Expanded access to public and private resources 37 38 for education, training, and commerce.
- (C) Increased access to public resources enhancing 39 public health and safety.

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bridging "digital divide" (D) Assistance in the 2 through expanded access to new technologies by low otherwise disadvantaged income. disabled, or Californians.

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- (5) To assess projected costs of providing enhanced 6 universal lifeline service in accordance with the intent of this article, and to delineate the subsidy support needed to maintain the redefined scope of universal service in a competitive market.
- (6) To design and recommend an equitable 11 broad-based subsidy support mechanism for universal service in competitive markets in a manner that conforms 13 with subdivision (c) of Section 871.7.
- (7) To develop a process to periodically review and 15 revise the definition of universal service to reflect new 16 technologies and markets consistent with subdivision (c) of Section 871.7.
- (8) To consider whether similar regulatory treatment 19 for the provision of similar services is appropriate and 20 feasible.
- (c) In conducting its investigation, the commission 22 shall consider that many of the providers of voice, video, 23 and data services are not economically regulated by the 24 commission or any other governmental entity.
- 25 (c) In conducting its investigation, the commission 26 shall take into account the role played by a number of 27 diverse but convergent industries and providers, even 28 though many of these entities are not subject to economic 29 regulation by the commission or any other government 30 entity.
- (d) The recommendations of the commission shall be 32 consistent with state policies for telecommunications as set forth in Section 709, and with all of the following principles:
- (1) Universal service shall, to the extent feasible, be 36 provided at affordable prices regardless of linguistic, cultural, physical, financial, ethnic, and geographic 38 considerations.
- 39 (2) Consumers shall be provided access 40 information needed to allow timely and informed choices

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1 about telecommunications products and services that are 2 part of the universal service program and how best to use 3 them.

- 4 (3) Education, health care, community, and 5 government institutions shall be positioned as early 6 recipients of new and emerging technologies so as to 7 maximize the economic and social benefit benefits of 8 these services.
- 9 (e) The commission shall complete its investigation 10 and report to the Legislature its findings and 11 recommendations on or before January 1, 2002.