AMENDED IN ASSEMBLY JULY 13, 1999 AMENDED IN SENATE APRIL 20, 1999

SENATE BILL

No. 669

Introduced by Senator Polanco

February 24, 1999

An act to amend Section 53114.1 of the Government Code, relating to communications—and to add Sections 381.5, 382.5, and 382.7 to, and to add Chapter 1.5 (commencing with Section 270) to Part 1 of Division 1 of, the Public Utilities Code, relating to service.

LEGISLATIVE COUNSEL'S DIGEST

SB 669, as amended, Polanco. Local emergency telephone systems: *Public Utilities Commission*.

Existing

(1) Existing law, the Warren-911-Emergency Assistance Act, directs the Communications Division of the Department of General Services consult regularly with specified to officials, and entities accomplish agencies, to responsibilities with respect to the establishment by local agencies of 911 telephone service.

This bill would direct the Communications Division also to consult for that purpose with a local representative from a city and a local representative from a county.

(2) Existing law provides for various programs relating to telephone corporations to be administered by the Public Utilities Commission, and paid for in the utility rates authorized by the commission.

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This bill would, under the Public Utilities Act, create 6 advisory boards to advise the commission regarding the implementation, development, and administration specified programs, and to carry out the programs pursuant to the commission's direction, control, and approval. The bill would require the commission to determine the number and qualifications of the members of each advisory board, as specified, and would prescribe certain matters of organization and procedure for each advisory board. The bill would require each board to submit an annual budget to the commission for approval, and a report describing the activities of the board, as prescribed. The bill would create a fund in the State Treasury for each advisory board, and would require the commission, on or before July 1, 2000, to report to the Governor and the Legislature regarding a transition plan designed to protect the efficiency and effectiveness of programs associated with those funds. The bill would require telephone corporations to submit to the commission approved rate revenues for transfer by the commission to the Controller for deposit in the appropriate fund as created by the bill. The bill would require any unexpended revenues collected prior to the operative date of the bill to be deposited in the appropriate fund, as specified. The bill would require the commission to conduct financial audits of the revenues for each of the funds, and to conduct compliance audits with regard to each program, as specified. Because, under the act, a violation of those provisions would be a crime, the bill would impose a state-mandated local program by creating new crimes.

(3) The act requires the commission to order specified electrical corporations to collect and spend certain funds for prescribed public benefit programs. The act specifically requires cost-effective energy efficiency and conservation activities to be funded by San Diego Gas and Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company at specified levels, commencing January 1, 1998, through December 31, 2001.

The bill would require the Bureau of State Audits to conduct a performance and financial audit of the administration by the Department of Community Services

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and Development of existing federal programs and assessing the operational and fiscal capacity of the Department of Community Services and Development to assume the administration of specified low-income energy efficiency programs. The bill would require the bureau, on or before July 1, 2000, to prepare and submit to the Governor and the chairs of specified legislative committees a report of its audit findings. The bill would require the commission, if it requires low-income energy efficiency programs to be subject to competitive bidding, to consider as part of its bid evaluation criteria both cost-of-service and quality-of-service criteria. The bill would authorize the commission to modify its existing policies and procedures, and the entities with which it contracts, with regard to low-income energy efficiency programs, based on public input from a variety of sources, but not limited to, representatives including, The communities. bill would make related low-income statements of legislative intent.

(4) The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 53114.1 of the Government 2 Code is amended to read:
- 3 53114.1. To accomplish the responsibilities specified
- 4 in this article, the Communications Division is directed to
- 5 consult at regular intervals with the State Fire Marshal,
- 6 the State Department of Health Services, the Governor's
- 7 Office of Traffic Safety, the Office of Emergency
- 8 Services, the California Council on Criminal Justice, a
- 9 local representative from a city, a local representative
- 10 from a county, the public utilities in this state providing
- 1 telephone service, the Associated Public Safet

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- Communications Officers, the Emergency Medical
- Services Authority, the Department of the California
- 3 Highway Patrol, and the Department of Forestry
- Protection. These agencies shall 4 Fire provide
- and assistance consultation 5 necessary the
- Communications Division to enable it to perform its duties specified in this article.
- SEC. 2. Chapter 1.5 (commencing with Section 270) 8 is added to Part 1 of Division 1 of the Public Utilities Code, 10 to read:

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CHAPTER 1.5. ADVISORY BOARDS

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- 270. (a) The following funds are hereby created in 15 the State Treasury:
 - (1) The California High-Cost Fund-A Administrative Committee Fund.
 - (2) The California High-Cost Fund-B *Administrative* Committee Fund.
- Universal Lifeline Telephone 20 (3) The Service Administrative Committee Fund. 21
 - (4) The Deaf and Disabled **Telecommunications** Program Administrative Committee Fund.
- **Providers** (5) *The Payphone* Service Committee 25 Fund.
- 26 (6) The California Teleconnect Fund Administrative 27 Committee Fund.
- 28 (b) Moneys in the funds may only be expended 29 pursuant to this chapter.
 - (c) Moneys in each fund may not be appropriated, or in any other manner transferred or otherwise diverted, to any other fund or entity.
- (d) Notwithstanding Section 7550.5 of the 34 Government Code, on or before July 1, 2000, the Public
- 35 *Utilities* Commission. inconsultation with
- 36 Department of Finance, shall report to the Governor and
- 37 the Legislature regarding a transition plan designed to 38 protect the efficiency and effectiveness of programs
- 39 associated with funds to be established within the State
- 40 Treasury, as specified subdivision (a). in*Advisory*

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committees created by Sections 275, 276, 277, 278, 279, and shall provide information and input commission in development of the specified transition plan.

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- 271. For each advisory board created pursuant to this chapter all of the following are applicable:
- (a) The commission shall establish the number of, and qualifications for, persons to serve as members of each 9 board, and shall appoint the members of each board. In 10 determining the qualifications of persons who will serve as members of each board, the commission shall consider the purpose of the program, and shall attempt to achieve 13 balanced public participation, for each board. 14 membership of each board shall reflect, to the extent possible, and consistent with existing law, the ethnic and gender diversity of the state.
- (b) Each board shall determine, subject to approval by 18 the commission, the time, location, and number of monthly meetings for each board.
 - (c) A majority of the number of members of each board constitutes a quorum.
 - (d) A board cannot act at a meeting without the presence of a quorum.
- (e) The affirmative vote of a majority of those 25 members present at the meeting of a board is necessary in order to pass any motion, resolution, or measure.
- (f) The commission shall determine for each board 28 whether the board members shall receive expense reimbursement pursuant to Section 19820 of 30 Government Code and a per diem allowance, as specified in Section 11564.5 of the Government Code, or as established by the commission. Each member of a board who is not a commission or public utility employee, or 34 who is not otherwise compensated by an employer for 35 service on the board, shall be entitled to make a claim for 36 and to receive a per diem allowance, if authorized by the commission. Each member of a board who is not a public utility employee, or who is not otherwise reimbursed by an employer for expenses incurred when serving on the 40 board, shall be entitled to make a claim for and to receive

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reimbursement, if authorized expense bν the commission. The commission shall allow all reasonable expense and per diem claims. The payments in each 4 instance shall be made only from the fund that supports 5 the activities of the board and shall be subject to the 6 availability of money in that fund. The claims shall be filed by the board with the commission.

- 273. Each advisory board created pursuant to this chapter shall do both of the following:
- (a) Submit an annual budget to the commission. Within 90 calendar days after receiving a board's annual budget, the commission shall either accept, accept with 12 conditions, or reject the submitted budget.
- (b) Notwithstanding Section 7550.5 the submit. Code. 15 Government inaccordance with 16 procedures established by the commission, a report that shall describe the activities of the board during the prior 18 reporting period. The report shall be submitted on an annual or more frequent basis, as ordered by the commission.
- 274. The commission may, whenever it determines it 22 to be necessary, conduct financial audits of the revenues 23 required to be collected and submitted to the commission 24 for each of the funds specified in Section 270. The 25 commission may, whenever it determines it to be 26 necessary, conduct compliance audits on the compliance 27 with commission orders with regard to each program 28 subject to this chapter. The commission shall conduct a 29 financial and compliance audit at least once every three 30 years. The first three-year period for a financial and 31 compliance audit commences on January 1, 2000. The 32 second and subsequent three-year periods for financial audits commence three years after the completion of the 34 prior financial audit. The second and subsequent 35 three-year periods for compliance audits commence 36 three years after the completion of the prior compliance 37 audit. The commission may contract with the Bureau of 38 State Audits or the Department of Finance for all 39 necessary auditing services. All costs for audits shall be 40 paid from the fund that supports the activities of the

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board audited and shall be subject to the availability of 2 money in that fund.

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275. (a) There is hereby created the California High-Cost Fund-A Administrative Committee, which is 5 an advisory board to advise the commission regarding the development, implementation, and administration of a program to provide for transfer payments to small independent telephone corporations providing exchange services inhigh-cost rural and 10 metropolitan areas in the state to create fair and equitable local rate structures, as provided for in Section 739.3, and 12 to carry out the program pursuant to the commission's 13 direction, control, and approval.

(b) All revenues collected by telephone corporations 15 in rates authorized by the commission to fund the 16 program specified in subdivision (a) shall be submitted to the commission pursuant to a schedule established by the 17 18 commission. The commission shall transfer the moneys 19 received to the Controller for deposit in the California 20 High-Cost Fund-A Administrative Committee Fund. All interest earned by moneys in the fund shall be deposited 22 in the fund. Any unexpended revenues collected prior to the operative date of this section shall be submitted to the commission, and the commission shall transfer those moneys to the Controller for deposit in the California High-Cost Fund-A Administrative Committee Fund.

276. (a) There is hereby created the California 28 High-Cost Fund-B Administrative Committee, which is an advisory board to advise the commission regarding the development, implementation, and administration of a 31 program to provide for transfer payments to telephone 32 corporations providing local exchange services 33 high-cost areas in the state to create fair and equitable 34 local rate structures, as provided for in Section 739.3, and 35 to carry out the program pursuant to the commission's 36 direction, control, and approval.

(b) All revenues collected by telephone corporations 37 38 in rates authorized by the commission to fund the program specified in subdivision (a) shall be submitted to 40 the commission pursuant to a schedule established by the SB 669 —8—

1 commission. The commission shall transfer the moneys 2 received to the Controller for deposit in the California 3 High-Cost Fund-B Administrative Committee Fund. All 4 interest earned by moneys in the fund shall be deposited 5 in the fund. Any unexpended revenues collected prior to

5 the operative date of this section shall be submitted to the

- 7 commission, and the commission shall transfer those
- 8 moneys to the Controller for deposit in the California
- 9 High-Cost Fund-B Administrative Committee Fund.
- 10 277. (a) There is hereby created the Universal 11 Lifeline Telephone Service Trust Administrative
- 12 Committee, which is an advisory board to advise the 13 commission regarding the development,
- 14 implementation, and administration of a program to
- 15 ensure lifeline telephone service is available to the people
- 16 of the state, as provided for in Article 8 (commencing
- 16 of the state, as provided for in Article 8 (commencing with Section 871) of Chapter 4 of Part 1 of Division 1, and
- 18 to carry out the program pursuant to the commission's
- 19 direction, control, and approval.
- 20 (b) All revenues collected by telephone corporations 21 in rates authorized by the commission to fund the 22 program specified in subdivision (a) shall be submitted to 23 the commission pursuant to a schedule established by the 24 commission. The commission shall transfer the moneys 25 received to the Controller for deposit in the Universal *Telephone* Service 26 Lifeline Trust *Administrative* 27 Committee Fund. All interest earned by moneys in the 28 fund shall be deposited in the fund. Any unexpended 29 revenues collected prior to the operative date of this 30 section shall be submitted to the commission, and the commission shall transfer those moneys to the Controller 32 for deposit in the Universal Lifeline Telephone Service 33 Trust Administrative Committee Fund.
- 34 278. (a) (1) There is hereby created the Deaf and 35 Disabled *Telecommunications* Program Administrative 36 Committee, which is an advisory board to advise the 37 commission regarding the development, and programs implementation, administration of 38 39 provide specified telecommunications services 40 equipment to persons in this state who are deaf or

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disabled, as provided for in Sections 2881, 2881.1, and 2881.2, and to carry out the programs pursuant to the commission's direction, control, and approval.

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- addition to the membership (2) In qualifications established by the commission pursuant to subdivision (a) of Section 271, the commission shall establish qualifications for persons to serve as members of the Deaf Disabled *Telecommunications* Program *Administrative* Committee achieve appropriate to 10 representation by the consumers of telecommunications services for the deaf and disabled.
- 12 (b) All revenues collected by telephone corporations 13 in rates authorized by the commission to fund the 14 programs specified in subdivision (a) shall be submitted 15 to the commission pursuant to a schedule established by 16 the commission. The commission shall transfer the moneys received to the Controller for deposit in the Deaf 17 **Telecommunications** 18 Disabled Program Administrative Committee Fund. All interest earned by 19 20 moneys in the fund shall be deposited in the fund. Any 21 unexpended revenues collected prior to the operative 22 date of this section shall be submitted to the commission, 23 and the commission shall transfer those moneys to the 24 Controller for deposit in the Deaf and Disabled 25 Telecommunications Program *Administrative* 26 Committee Fund. In addition, those revenues that are 27 collected pursuant to subdivision (d) of Section 2881 shall 28 be accounted for separately, as required by subdivision 29 (b) of Section 2881.2, and deposited in the fund created 30 by the commission pursuant to subdivision (b) of Section 31 2881.2.
- 279. (a) There 32 is hereby created the Payphone Service Providers Committee, which is an advisory board 34 to advise the commission regarding the development, 35 implementation, and administration of programs to 36 educate payphone service providers, ensure compliance the37 commission's requirements for payphone operations, and educate consumers on matters related to 38 39 payphones, as provided for in commission Decision 40 90-06-018, and to provide for the placement

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1 telecommunications devices capable of servicing the 2 needs of the deaf or the hearing-impaired in existing 3 buildings and public accommodations, as specified in subdivision (a) of Section 2881.2.

5 (b) All revenues collected by telephone corporations 6 in rates authorized by the commission to fund the programs specified in subdivision (a) shall be submitted to the commission pursuant to a schedule established by the commission. The commission shall transfer the 10 moneys received to the Controller for deposit in the 11 Payphone Service **Providers** Committee Fund. 12 interest earned by moneys in the fund shall be deposited 13 in the fund. Any unexpended revenues collected prior to 14 the operative date of this section shall be submitted to the 15 commission, and the commission shall transfer those 16 moneys to the Controller for deposit in the Payphone Service Providers Committee Fund. 17

280. (a) There is hereby created the California 19 Teleconnect Fund Administrative Committee, which is 20 an advisory board to advise the commission regarding the 21 development, implementation, and administration of a 22 program to advance universal service by providing 23 discounted rates to qualifying schools, libraries, hospitals, 24 health clinics, and community organizations, consistent 25 with Chapter 278 of the Statutes of 1994, and to carry out 26 the program pursuant to the commission's direction, 27 control, and approval.

(b) All revenues collected by telephone corporations 29 in rates authorized by the commission to fund the 30 program specified in subdivision (a) shall be submitted to 31 the commission pursuant to a schedule established by the 32 commission. The commission shall transfer the moneys 33 received to the Controller for deposit in the California 34 Teleconnect Fund Administrative Committee Fund. All 35 interest earned by moneys in the fund shall be deposited 36 in the fund. Any unexpended revenues collected prior to 37 the operative date of this section shall be submitted to the 38 commission, and the commission shall transfer those moneys to the Controller for deposit in the California 40 Teleconnect Fund Administrative Committee Fund.

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1 281. Any revenues that are deposited in funds created 2 pursuant to this chapter shall not be used by the state for any purpose other than as specified in this chapter.

SEC. 3. Section 381.5 is added to the Public Utilities Code, to read:

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- 381.5. It is the intent of the Legislature to do all of the *following:*
- (a) To protect and strengthen the current network of 9 community service providers by doing both of the 10 *following*:
- (1) Establishing criteria for the selection of service 12 delivery providers that recognizes the value of local 13 public and private nonprofit organizations that have 14 established relationships with low-income communities 15 across the state.
- (2) Directing any evaluation of the effectiveness of 17 low-income energy efficiency programs shall be based 18 not solely on cost criteria, but also on the degree to which 19 the provision of services allows maximum program 20 accessibility programs low-income to quality to that communities bν agencies have demonstrated 22 performance in effectively delivering services to those communities.
- (b) To determine the feasibility of transferring the 25 administration energy efficiency of low-income 26 programs to the Department of Community Services and 27 Development, thereby preventing the creation of an 28 additional administrative entity, which would contribute 29 to the needless growth of government.
- 30 (c) To ensure that high quality low-income energy efficiency programs are delivered to the number of eligible participants at the minimum cost. 32
- 33 SEC. 4. Section 382.5 is added to the Public Utilities 34 Code, to read:
- 35 382.5. (a) The Bureau of State Audits shall conduct a 36 performance and financial audit of the Department of Community Services and Development, including both 37 of the following: 38
- 39 (1) Evaluating the quality and efficiency of the administration by the Department of Community

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- Services and Development of services presently
- delivered to low-income households using federal
- 3 Low-Income Home Energy Assistance program funds or
- Energy 4 federal **Department** of Low-Income
- funds. Weatherization Assistance program
- 6 evaluation shall include, but not be limited to, all of the *following:*
- 8 (A) The efficiency ofprogram expenditures, 9 including, but limited assessment not to, an 10 administrative costs.
- (B) Procedures for handling complaints, including, 12 but not limited to, an inventory of inspection failures.
- (C) An assessment of the ratio of services delivered to 14 the population of those persons eligible to receive services, including, but not limited to, an assessment of 16 barriers to the receipt of service under the federal 17 Low-Income Home Energy Assistance program 18 federal **Department** Energy Low-Income of 19 Weatherization Assistance program.
- (2) Assessing the operational and fiscal capacity of the 21 Department of Community Services and Development to assume the administration of the low-income energy but efficiency programs, including, not limited to, 24 weatherization, appliance repair and replacement, 25 energy education, and the California Alternative Rates 26 for Energy Program.
- (b) Notwithstanding Section 7550.5 27 the 28 Government Code, on or before July 1, 2000, the Bureau of State Audits shall prepare and submit to the Governor 30 and the Chairs of the Senate Committee on Energy, 31 Utilities, and Communications, the Assembly Committee 32 on Utilities and Commerce, and the Senate and Assembly 33 Appropriations Committees, a report of its audit findings,
- 34 including, but not limited to, recommendations on the
- 35 *feasibility* of transferring the low-income energy
- 36 efficiency programs to the Department of Community
- Services and Development. 37
- SEC. 5. Section 382.7 is added to the Public Utilities 38
- 39 *Code, to read:*

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low-income 382.7. (a) If the commission requires energy efficiency programs to be subject to competitive bidding, the commission as part of its bid evaluation consider both cost-of-service criteria. shall quality-of-service criteria. The quality-of-service criteria shall include a recognition of an entity's experience and effectiveness in doing similar work, its knowledge of the targeted communities, and its ability to reach the targeted communities.

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- (b) The commission may modify its existing policies 11 and procedures, and the entities with which it contracts, 12 with regard to low-income energy efficiency programs, 13 based on public input from a variety of sources, including, 14 but not limited to, representatives from low-income 15 communities.
- 16 SEC. 6. No reimbursement is required by this act 17 pursuant to Section 6 of Article XIII B of the California 18 Constitution because the only costs that may be incurred 19 by a local agency or school district will be incurred 20 because this act creates a new crime or infraction, 21 eliminates a crime or infraction, or changes the penalty 22 for a crime or infraction, within the meaning of Section 23 17556 of the Government Code, or changes the definition 24 of a crime within the meaning of Section 6 of Article 25 XIII B of the California Constitution.