

Introduced by Senator Baca

February 19, 1999

An act to add Section 311.4 to the Public Utilities Code, relating to public utilities.

LEGISLATIVE COUNSEL'S DIGEST

SB 531, as introduced, Baca. Public Utilities Commission: complaints.

The Public Utilities Law requires the Public Utilities Commission, on and after July 1, 1999, to publish specified information on its Internet site, including, but not limited to, decisions and resolutions, general orders, the Rules of Practice and Procedure of the commission, rulings in proceedings, and a docket card for each proceeding listing documents in the case.

This bill would require the commission to develop and implement a procedure to permit complaints to be filed, and related complaint proceedings to be administered, through electronic means, as defined. The bill would prescribe related matters.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 311.4 is added to the Public
- 2 Utilities Code, to read:
- 3 311.4. The commission shall develop and implement
- 4 a procedure to permit complaints to be filed, and related

1 complaint proceedings to be administered, through
2 electronic means. For the purpose of this section,
3 “electronic means” may include, but shall not be limited
4 to, e-mail or the Internet, or both. Upon receipt of a
5 complaint filed by electronic means, the commission shall
6 immediately serve notice to the entity named in the
7 complaint. The commission shall permit a complaint
8 proceeding to be conducted through electronic means, if,
9 as determined by the commission, both of the following
10 conditions are met:
11 (a) All parties agree to a complaint proceeding
12 conducted through electronic means.
13 (b) The hearing officer has the requisite technical
14 means to administer the proceeding.

