

AMENDED IN SENATE APRIL 3, 2003

SENATE BILL

No. 911

Introduced by Senator Alpert

February 21, 2003

An act to add ~~Section 53115.4~~ to Sections 53115.4 and 5311.5 to, and to repeal Sections 53100.5 and 53115.2 of, the Government Code, relating to emergency services.

LEGISLATIVE COUNSEL'S DIGEST

SB 911, as amended, Alpert. Local emergency telephone systems: 911 Administrative Board.

The Warren-911-Emergency Assistance Act directs the ~~Communications~~ Division of *Telecommunications* of the Department of General Services to consult regularly with specified agencies, officials, and entities, including local representatives from cities and counties to accomplish its responsibilities with respect to the establishment by local agencies of 911 telephone service.

This bill would create the State 911 Administrative Board *with specified duties* comprised of specified members appointed by the Governor to approve, modify, or deny decisions of the division pursuant to this act. The division would be required to obtain board approval in carrying out its duties under the act and members of the board would serve *for not more than 2; 2-year consecutive* terms, except as specified.

The bill would also require the board to meet quarterly in public session and the division to provide administrative support to the board. The bill would provide that members may receive reimbursement for travel and per diem.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

1 ~~SECTION 1.~~ Section 53115.4 is added to the Government
2 *SECTION 1. Section 53100.5 of the Government Code is*
3 *repealed.*

4 ~~53100.5.~~ The Legislature hereby finds and declares:

5 ~~(a) The Communications Division of the Department of~~
6 ~~General Services is currently in the process of updating its~~
7 ~~implementation of “911” emergency phone service to all areas of~~
8 ~~California.~~

9 ~~(b) The improvements to the emergency “911” service will~~
10 ~~enable the law enforcement agency receiving the “911” call to~~
11 ~~determine the exact location of the caller upon connection of the~~
12 ~~call.~~

13 ~~(c) The communications division provides for the~~
14 ~~enhancement of emergency telephone systems of cities within the~~
15 ~~respective counties based on the population density of the~~
16 ~~counties, with those counties with greater density receiving~~
17 ~~enhanced “911” emergency service first. Most rural telephone~~
18 ~~companies serve sparsely populated areas, averaging only 14~~
19 ~~telephones per square mile.~~

20 ~~(d) Many of the telephone corporations in the rural areas of~~
21 ~~California are capable of receiving enhanced “911” emergency~~
22 ~~telephone service, but are not scheduled for improvements within~~
23 ~~the next five years because of their population density.~~

24 ~~(e) Telephone customers in the rural areas are generally not~~
25 ~~close to emergency services providers and are dependent on the~~
26 ~~telephone to contact those providers.~~

27 ~~(f) It is in the state’s interest expeditiously to provide enhanced~~
28 ~~“911” emergency telephone service to the rural areas of California~~
29 ~~upon reaching those counties by the present system, which is based~~
30 ~~on density.~~

31 *SEC. 2. Section 53115.2 of the Government Code is repealed.*

32 ~~53115.2.~~ The advisory committee shall have the following
33 ~~duties:~~

34 ~~(a) The committee shall evaluate requests from local agencies~~
35 ~~for state assistance for incremental costs and recommend to the~~
36 ~~Chief of the Communications Division of the Department of~~
37 ~~General Services when appropriation for reimbursement to a local~~
38 ~~agency for such incremental costs should be made. The committee~~



1 ~~shall only review final plans which have been referred for~~
2 ~~consideration for incremental funding by the Communications~~
3 ~~Division at the request of a local agency. The committee shall~~
4 ~~make a recommendation to the Communications Division~~
5 ~~regarding state appropriations for payment or reimbursement for~~
6 ~~incremental costs.~~

7 ~~(b) The committee shall, upon request of a local public agency,~~
8 ~~conduct a hearing on any conflict between a local public agency~~
9 ~~and the Communications Division regarding a final plan which has~~
10 ~~not been approved by the Communications Division pursuant to~~
11 ~~Section 53115. The committee shall meet within 30 days~~
12 ~~following such request, and shall make a recommendation to~~
13 ~~resolve the conflict to the Communications Division within 90~~
14 ~~days following the initial hearing by the committee pursuant to~~
15 ~~such request.~~

16 ~~(c) The committee may also act in a general advisory capacity~~
17 ~~to the Communications Division relative to the implementation of~~
18 ~~any “911” system.~~

19 *SEC. 3. Section 53115.4 is added to the Government Code, to*
20 *read:*

21 53115.4. (a) There is in state government the State 911
22 Administrative Board. In carrying out its duties under this article,
23 ~~the Communications Telecommunications~~ Division shall obtain
24 the approval of a majority of the board present and voting. The
25 board shall adopt procedures and criteria consistent with the
26 requirements of this article for the approval, modification, or
27 denial of the division’s decisions.

28 (b) The board shall be comprised of the following members
29 appointed by the Governor who shall serve at the pleasure of the
30 Governor for not more than two *consecutive* terms.

31 ~~(1) The Statewide Manager of the California 911 Emergency~~
32 ~~Communications Office, or his or her designee.~~

33 ~~(2) The president of the California National Emergency~~
34 ~~Number Association Board (CalNENA), or his or her designee.~~

35 ~~(3) One representative from the California Highway Patrol.~~

36 ~~(4) Two representatives from City Public Safety Answering~~
37 ~~Points, on the recommendation of the California Police Chiefs’~~
38 ~~Association.~~



1 ~~(5) Two representatives from County Public Safety Answering~~
2 ~~Points, on the recommendation of the California State Sheriffs'~~
3 ~~Association.~~

4 ~~(6) One representative from the telephone service providers,~~
5 ~~elected by the CalNENA membership.~~

6 ~~(7) One representative from the customer premise equipment~~
7 ~~vendors, elected by the CalNENA membership.~~

8 ~~(8) Two representative from any Public Safety Answering~~
9 ~~Point, elected by the CalNENA membership.~~

10 ~~(e) Board members shall be current members of the National~~
11 ~~Emergency Number Association (NENA) and employed as a~~
12 ~~Public Safety Answering Point (PSAP) manager or county~~
13 ~~coordinator, except where a specific person is designated as a~~
14 ~~member, for those representatives from the telephone service~~
15 ~~providers and the customer premise equipment vendors.~~

16 ~~(d) Each member shall serve a two-year term, except as~~
17 ~~follows:~~

18 ~~(1) The presiding California 9-1-1 Emergency~~
19 ~~Communications Statewide Manager shall serve for the duration~~
20 ~~of his or her tenure.~~

21 ~~(2) The CalNENA president shall serve a one year term in~~
22 ~~accordance with the term of the CalNENA position. This person~~
23 ~~may be elected by the CalNENA membership the previous year or~~
24 ~~the post-presidential year to facilitate a two-year term.~~

25 ~~(3) Four of the remaining members shall serve an initial term~~
26 ~~of three years.~~

27 ~~(e) Board members shall not receive compensation for their~~
28 ~~service on the board but may be reimbursed for travel and per diem~~
29 ~~for time spent in attending meetings of the board.~~

30 ~~(f) The board shall meet quarterly in public sessions in~~
31 ~~accordance with the provisions of the Bagley-Keene Open~~
32 ~~Meeting Act (Article 9 (commencing with Section 11120) of~~
33 ~~Chapter 2 of Part 1 of Division 3 of Title 2). The Communications~~
34 ~~Division shall provide administrative support to the board. The~~
35 ~~board, at its first meeting, shall adopt bylaws and operating~~
36 ~~procedures consistent with this article.~~

37 ~~(1) The Chief of the California 9-1-1 Emergency~~
38 ~~Communications Office shall serve as the nonvoting chair of the~~
39 ~~board.~~



1 (2) *One representative from the Department of the California*
2 *Highway Patrol.*

3 (3) *Two representatives on the recommendation of the*
4 *California Police Chiefs' Association.*

5 (4) *Two representatives on the recommendation of the*
6 *California State Sheriffs' Association.*

7 (5) *Two representatives on the recommendation of the*
8 *California Fire Chiefs Association.*

9 (6) *Two representatives on the recommendation of the*
10 *CalNENA Executive Board.*

11 (c) *Recommending authorities shall give consideration to the*
12 *knowledge, training, and expertise of the appointee with respect to*
13 *their experience within the California 9-1-1 system. Board*
14 *members should have at least two years of experience as a Public*
15 *Safety Answering Point (PSAP) manager or county coordinator,*
16 *except where a specific person is designated as a member.*

17 (d) *Each member shall serve a two-year term, except as*
18 *follows:*

19 (1) *The presiding Chief of the California 9-1-1 Emergency*
20 *Communications Office shall serve for the duration of his or her*
21 *tenure.*

22 (2) *Four of the remaining members shall serve an initial term*
23 *of three years.*

24 (e) *Board members shall not receive compensation for their*
25 *service on the board, but may be reimbursed for travel and per*
26 *diem for time spent in attending meetings of the board.*
27 *Additionally, wages paid by a board member's agency may be*
28 *reimbursed for actual time spent by the member on board duties.*

29 (f) *The board shall meet quarterly in public sessions in*
30 *accordance with the Bagley-Keene Open Meeting Act (Article 9*
31 *commencing with Section 11120) of Chapter 2 of Part 1 of*
32 *Division 3 of Title 2). The Telecommunications Division shall*
33 *provide administrative support to the board. The board, at its first*
34 *meeting, shall adopt bylaws and operating procedures consistent*
35 *with this article and establish committees as necessary.*

36 SEC. 4. *Section 53115.5 is added to the Government Code, to*
37 *read:*

38 53115.5. *The 9-1-1 Administrative Board shall have, but not*
39 *be limited to, the following duties:*



- 1 (a) *Develop, approve, and implement the policies, practices,*
2 *and procedures for the California 9-1-1 Emergency*
3 *Communications Office.*
- 4 (b) *Develop, approve, and implement technical and*
5 *operational standards for the California 9-1-1 system consistent*
6 *with the National Emergency Number Association (NENA)*
7 *standards.*
- 8 (c) *Develop, approve, and implement the duties,*
9 *responsibilities, and training standards for county coordinators*
10 *and Public Safety Answering Point (PSAP) Managers.*
- 11 (d) *Review and approve all proposed budget, funding, and*
12 *reimbursement decisions related to the State Emergency Number*
13 *Account.*
- 14 (e) *Review and approve all proposed projects and studies*
15 *conducted or funded by the State Emergency Number Account.*
- 16 (f) *Shall, upon request of a local public agency, conduct an*
17 *appeals hearing between the agency seeking funding and the*
18 *California 9-1-1 Emergency Communications Office to resolve*
19 *any conflicts.*

