

**ASSEMBLY BILL**

**No. 1814**

**Introduced by Assembly Member Reyes**

January 16, 2002

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An act to add Chapter 22 (commencing with Section 22520) to Division 8 of the Business and Professions Code, relating to Internet service providers.

LEGISLATIVE COUNSEL'S DIGEST

AB 1814, as introduced, Reyes. Internet service providers: notice of service termination.

Existing law does not require an Internet service provider to notify a customer of proposed service termination.

This bill would require an Internet service provider to provide a minimum of two weeks' advance notice of proposed service termination to each customer who maintains an account with the provider.

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

*The people of the State of California do enact as follows:*

1 SECTION 1. Chapter 22 (commencing with Section 22520)  
2 is added to Division 8 of the Business and Professions Code, to  
3 read:  
4

## CHAPTER 22. INTERNET SERVICE PROVIDERS

22520. An Internet service provider shall provide a minimum of two weeks' advance notice of proposed service termination when the termination is not initiated by the customer or the result of nonpayment by the customer. The notice shall be provided to each customer who maintains an account with the provider to receive Internet access through the provider.